

PRODUCT MAINTENANCE

The charts on pages 21 and 22 list care and maintenance recommendations for most Hunter Douglas window fashions. For additional information, consult your Hunter Douglas fabricator.

Most soft alternative window treatments do not require frequent cleaning. A light dusting with a vacuum cleaner brush attachment on a regular basis will keep them looking new for years.

DESIGNED FOR EASY CARE

- All Hunter Douglas products are made for a lifetime of wear-resistant, trouble-free performance.
- Many shade fabrics are specially treated to repel dust and dirt.
- Aluminum horizontal blinds are treated with Dust Shield™, an anti-static paint additive that inhibits dust build-up.
- **Questions?** Contact your fabricator or call the Hunter Douglas Customer Information Center at 1-800-937-7895.
- Detailed cleaning instructions are included with every Hunter Douglas window fashion.

RECOMMENDED CLEANING METHODS

- **Dusting.** Regular light dusting maintains a like-new appearance of most blinds, shades, shadings, sheers and shutters.
- **Vacuuming.** For deeper cleaning, vacuum gently with a brush attachment of any vacuum cleaner. Most products may be vacuumed using a vertical stroke; however, *do not* use a brush attachment with Luminette® Privacy Sheers.
- **Compressed air or hair dryer (non-heat setting).** Use to blow dust off selected window coverings.
- **Spot-cleaning.** Spot-clean shades and blinds with soft cloth or sponge moistened with lukewarm water. Add mild detergent if needed. Blot gently to avoid creasing or damaging the fabric. Rubbing can damage fabrics. Spot-cleaning may result in cleaner areas.
- **Aluminum horizontal blinds.** Use an over-the-counter blind cleaner with a soft cloth.
- **Vinyl and aluminum vertical blinds.** Reduce build-up of static electricity by applying a very thin film of detergent on all vanes.



Dusting



Vacuuming



Spot-Cleaning

- **Bathtub cleaning/water immersion.** This method is used for EverWood® Collection alternative wood blinds, Modern Precious Metals® aluminum horizontal blinds and most, but not all, honeycomb fabrics.

1. Immerse entire shade assembly in lukewarm water with mild detergent. Wash for five minutes by gently moving liquid around with your fingers.

Important! Do not immerse headrail on TruRise™, EasyRise™, LiteRise®, UltraGlide®, PowerRise® or Vertiglide™ systems.

2. Rinse with clear water.
3. Close shade before removing from rinse water.
4. Hold rails and tilt the shade to allow excess water to drain off.
5. Re-install damp shade into window opening.
6. Lower shade all the way to allow it to dry completely.

Note: Honeycomb shades should be dried in the fully lowered position.

Refer to the charts on the following pages for products not recommended for bathtub cleaning. Certain honeycomb fabrics should not be immersed in water. Please consult the Duette® and Applause® sections for more specific information.

- **Ultrasonic cleaning.** Professional ultrasonic cleaning is recommended for several products (see charts on pages 21 and 22). *Do not use this method for:* Alouette® LightLouvers, Chalet Woods® and Country Woods® wood blinds, Cadence® Motif™ soft vertical blinds, Crosswinds™ wood vertical blinds, EasyGlide®, UltraGlide, PowerRise, Skyrise®, Simplicity™, Vertiglide, and LiteRise systems, Jubilation® Roman shades, EverWood and WoodMates® alternative wood blinds, Silhouette® Bon Soir™, motorized systems, Nantucket™ Misty Harbor™ or metallized-backed shades. **Important!** Do not immerse headrail on TruRise, LiteRise, UltraGlide, PowerRise or Vertiglide systems.
- **On-Site injection/extraction cleaning system.** This type of cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove the window treatments. One of the leading companies that provides this service is *On-Site Cleaners*. They have a national network of trained professionals that can clean any soft, fabric-based Hunter Douglas product including Luminette Privacy Sheers, Alouette LightLouvers, Silhouette window shadings, Vignette® Modern Roman Shades and Duette honeycomb shades.* Dry method is recommended for certain fabrics. **Important!** Do not clean Duette headrail, or Silhouette or Vignette fabric-covered headrail.

To locate the *On-Site* dealer nearest you, check the yellow pages, on-sitecertifiedtechnicians.com or call 1-800-598-9043. Hunter Douglas acknowledges these cleaning methods as being safe and effective. We cannot attest to the quality of equipment or services provided by any independent cleaning facility.

- **Steaming.** Steaming can be done to remove wrinkles from some fabrics. A hand-held travel size steamer that provides continuous steam is best. Heavy-duty steamers are not recommended. Please contact the Hunter Douglas Customer Information Center for product specifics.

**There are some specific fabric exceptions. Please refer to the Care and Cleaning chart.*

Care and Cleaning

HELPFUL HINTS FOR YOUR CUSTOMER!

To ensure that your customer has a “thoroughly satisfying experience” when purchasing Hunter Douglas window fashions, the following “helpful hints” have been outlined by product category for your use. Please pass these along to your customers when appropriate.

Faux Wood or Vinyl Products

- To reduce static cling and help repel dust, wipe the product with dryer sheets.
- Do not use abrasive cleaners or chemical solvents, as they will scratch or damage the surface.

Wood Products

- Clean using a dry and soft feather duster, clean cloth, dust cloth or dusting mitt. A vacuum with the soft brush attachment can also be used.
- Ultrasonic cleaning or use of chemical solvents and scrubbing cleansers are not recommended. They will damage the product.
- Protect all fine wood products from exposure to steam or high moisture areas, rain or outside irrigation systems to ensure their long life.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the wood finish by splattering cleaner.

Cloth Tapes

- Spot-cleaning with fabric cleaning wipes found at your grocery store is recommended for all tapes. These will typically not leave a stain or discolor the tapes. We suggest a cleaning test on the underneath side of the blind where the tape wraps around the bottom rail where any stain would be the least visible.
- 100% polyester tapes can be spot-cleaned with cool distilled water using a clean white cloth. Support the trim from behind using another clean cloth that is dry. Use a gentle blotting action to clean the spot or soiled area. Rinse by blotting with clean distilled water. Let air dry. A gentle detergent can also be used on the 100% polyester trims. Spot-cleaning may result in cleaner areas.
- If the tape is shiny or has a luster, DO NOT USE WATER. It is most likely rayon or acetate. The result will be a water stain. Wipes are the best for all fiber contents.

Fabric Shades, Shadings or Louvers

- Do not use magnetic cleaners such as a dusting mitt on light-dimming fabrics. This will damage the light-dimming backing.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the fabrics by splattering cleaner.
- While some fabric window covering products may seem perfect for an outdoor setting, all are recommended for indoor use only.
- Do not hand wash The Matisse Collection™ fabric-covered headrail. Lightly dust with a clean dry cloth only.

Sheers

When choosing an ultrasonic cleaning technician for Luminette® sheer fabrics, be sure to ask:

- Have you ultrasonically cleaned Luminette sheers for other customers?
- Do you have the proper equipment and Luminette product knowledge? The ultrasonic cleaning process requires the sheers to be removed from the home and transported back to the cleaning facility. And, sheers should be rolled on a tube during transport to minimize wrinkling and damage.
- Will the temperature of the bath water exceed 90°F? If the water temperature is higher than the recommendation, oxidation will occur in Evening Star® vanes.
- Is your tank long enough to accommodate the length of the sheer? (**Very important.**) The tank used should be *at least* as long as the height of the sheer to allow for cleaning without folding and wrinkling the vanes.

Note

- Dry environmental conditions in different parts of the country at various times of the year may generate static on fabric home furnishings — including window coverings. Should this occur, lightly apply a static spray for home furnishings, being sure to follow the manufacturer's instructions. Allow the shade/shading to dry in the fully lowered position. If necessary, reapply the static spray each time the shade/shading is professionally cleaned.

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathtub Cleaning/ Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
ALOUETTE® LIGHTLOUVERS									
Clair	•	•	•	•	•				•
Clair de Lune™	•	•	•	•	•				
APPLAUSE® HONEYCOMB SHADES									
Casuelle™ Double Honeycomb	•	•	•	•	•	•			•*
Casuelle ¼" Semi-Opaque	•	•	•	•	•	•			•*
Casuelle ¼" Blackout	•	•	•	•	•				•*
Casuelle ⅜" Semi-Opaque	•	•	•	•	•	•			•*
Legends™ ⅜"	•	•	•	•	•	•	•	•	•
Legends ½"	•	•	•	•	•	•	•	•	•
Legends ⅝" Blackout	•	•	•	•	•				•*
Legends ¾" Blackout	•	•	•	•	•				•*
Legends Double Honeycomb	•	•	•	•	•	•	•	•	•
Purescence™ ¾" Semi-Opaque	•	•	•	•					
BRIDGEWAY™ SPECIALTY SHAPES									
All Styles	•	•	•						
BRILLIANCE® PLEATED SHADES									
Aries	•	•	•	•					
Castille FR	•	•	•	•	•				
Child's Play	•	•	•	•	•			•	
Corsica	•	•	•	•	•			•	
Day Dreams	•	•	•	•	•				
Falling Leaves	•	•	•	•	•			•	
Fiesta	•	•	•	•					
Heirloom	•	•	•	•	•			•	
Irish Linen	•	•	•	•	•			•	
Irish Linen Micro	•	•	•	•	•			•	
Kashmir	•	•	•	•	•			•	
Mardi Gras	•	•	•	•	•			•	
Marseille	•	•	•	•	•			•	
Masquerade	•	•	•	•	•			•	
Salisbury	•	•	•	•	•			•	
Sheer Delite	•	•	•	•	•			•	
Sherwood	•	•	•	•	•			•	
Shimmering Forest	•	•	•	•	•			•	
Subdue	•	•	•	•	•			•	
Trieste	•	•	•	•	•			•	
Twilight	•	•	•	•	•			•	
Venetian Crinkle	•	•	•	•	•			•	
Versailles	•	•	•	•	•			•	
CHALET WOODS® WOOD BLINDS									
All Products	•	•	•	•	•				
COUNTRY WOODS® WOOD BLINDS									
All Products	•	•	•	•	•				
DESIGNER SCREEN SHADES									
Arbor Mist	•	•	•	•	•				•
Cortina	•	•	•	•	•				•
Exotic Hues	•	•	•	•	•				•
Horizons	•	•	•	•	•				•
Melbourne	•	•	•	•	•				•

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathtub Cleaning/ Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
DESIGNER SCREEN SHADES (continued)									
Nature's Elements	•	•	•	•	•				•
New Orleans	•	•	•	•	•				•
Pampered	•	•	•	•	•				•
Serene	•	•	•	•	•				•
Serene Piqué	•	•	•	•	•				•
Spice Rack	•	•	•	•	•				•
Umbria	•	•	•	•	•				•
DUETTE® HONEYCOMB SHADES									
Batiste Refined ½" Semi-Opaque	•	•	•	•			•	•	•†
Batiste Textured ¾" Semi-Opaque	•	•	•	•			•	•	•†
Batiste 1¼" Semi-Opaque	•	•	•	•			•	•	•†
Classic ⅜" Semi-Opaque	•	•	•	•	•	•	•	•	•
Classic Eclipse™ ¾" Opaque	•	•	•	•	•				•*
Commercial ¼" Semi-Opaque	•	•	•	•	•				•*
Commercial ¼" Semi-Opaque	•	•	•	•	•				•*
Commercial ¾" Opaque	•	•	•	•	•				•*
Elite™ ¾" Semi-Opaque	•	•	•	•	•	•	•	•	•
Elite Eclipse™ ¾" Opaque	•	•	•	•	•				•*
Encore™ Double Honeycomb	•	•	•	•	•	•	•	•	•
Expressions™ ¾" Semi-Sheer	•	•	•	•	•	•	•	•	•
Majestic™ 1¼" Semi-Opaque	•	•	•	•	•	•	•	•	•
Majestic Eclipse™ 1¼" Opaque	•	•	•	•	•				•*
Opalescence™ ¼" Semi-Opaque	•	•	•	•	•				•*
Opalescence Eclipse™ ¾" Opaque	•	•	•	•	•				•*
Panache™ ⅜" Semi-Opaque	•	•	•	•	•	•	•	•	•*
Panache ¾" Semi-Opaque	•	•	•	•	•	•	•	•	•*
Panache Encore™ Double Honeycomb	•	•	•	•	•	•	•	•	•*
Phenomena™ Triple Honeycomb	•	•	•	•	•	•	•	•	•
Royale Refined™ ¾" Semi-Opaque	•	•	•	•	•				•
Royale Refined Eclipse™ ¾" Opaque	•	•	•	•	•				•*
Royale Textured™ ¾" Semi-Opaque	•	•	•	•	•				•
Whisper™ ¾" Sheer	•	•	•	•	•	•	•	•	•
Whisper 1¼" Sheer	•	•	•	•	•	•	•	•	•

Care and Cleaning

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathtub Cleaning/ Water Immersion	Ultrasonic Cleaning	Injector/Extraction Cleaning	Steaming
EVERWOOD® COLLECTION ALTERNATIVE WOOD BLINDS									
All Products	•	•			•	•			
EXPRESS NEWSTYLE™ HYBRID SHUTTERS									
All Styles	•	•	•						
HERITANCE® HARDWOOD SHUTTERS									
All Styles	•	•	•						
JUBILANCE® ROMAN SHADES									
Baja	•	•	•	•	•				
Bali	•	•	•	•	•				
Fiji	•	•	•	•	•				
Flora	•	•	•	•	•				
Floral Impressions	•	•	•	•	•				
Garden in Bloom	•	•	•	•	•				
Kauai	•	•	•	•	•				
Milano	•	•	•	•	•				
Mohave	•	•	•	•	•				
Painted Daisy	•	•	•	•	•				
Palazzo	•	•	•	•	•				
Raw Silk	•	•	•	•	•				
Sonora	•	•	•	•	•				
Sweet Pea	•	•	•	•	•				
Tick & Toile	•	•	•	•	•				
Traditions	•	•	•	•	•				
Tropical Breeze	•	•	•	•	•				
LUMINETTE® PRIVACY SHEERS									
All Fabrics	•	•	•	•	•	•	•	•	•
MODERN PRECIOUS METALS® ALUMINUM HORIZONTAL BLINDS									
All Products	•	•	•	•	•	•			
NANTUCKET™ WINDOW SHADINGS									
Beach House™	•	•	•	•			• ‡	•	
Front Street™	•	•	•	•			• ‡	•	
Misty Harbor™	•	•	•	•				• *	
Yacht Club™	•	•	•	•			• ‡	•	
NEWSTYLE™ HYBRID SHUTTERS									
All Styles	•	•	•						
PALM BEACH™ POLYSATIN SHUTTERS									
All Products	•	•	•	•	•				
PROVENANCE® WOVEN WOOD SHADES									
Adelaide	•	•	•	•	•				
Haikou	•	•	•	•	•				
Hokkaido	•	•	•	•	•				
Kathay	•	•	•	•	•				
Mali	•	•	•	•	•				
Mandalay	•	•	•	•	•				
Mindanao	•	•	•	•	•				
Rustica	•	•	•	•	•				
Saipan	•	•	•	•	•				
Shogun	•	•	•	•	•				
Sumatra	•	•	•	•	•				
Tahiti	•	•	•	•	•				

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathtub Cleaning/ Water Immersion	Ultrasonic Cleaning	Injector/Extraction Cleaning	Steaming
REMEMBRANCE® WINDOW SHADES									
Baja	•	•	•	•					
Bali	•	•	•	•					
Dakota	•	•	•	•	•				
Fiji	•	•	•	•					
Flora	•	•	•	•	•				
Floral Impressions	•	•	•	•	•				
Garden in Bloom	•	•	•	•	•				
Kauai	•	•	•	•	•				
Kid's Stuff	•	•	•	•	•				
Medina	•	•	•	•	•				
Milano	•	•	•	•	•				
Mohave	•	•	•	•	•				
Morocco	•	•	•	•	•				
Painted Daisy	•	•	•	•	•				
Palazzo	•	•	•	•	•				
Pima	•	•	•	•	•				
Precious Metals	•	•	•	•	•				
Raw Silk	•	•	•	•	•				
Regency Moire	•	•	•	•	•				
Serenade	•	•	•	•	•				
Sheer Delite	•	•	•	•	•				
Sonora	•	•	•	•	•				
Sweet Pea	•	•	•	•	•				
Tick & Toile	•	•	•	•	•				
Traditions	•	•	•	•	•				
Tropical Breeze	•	•	•	•	•				
Windsor Linen	•	•	•	•	•				
SILHOUETTE® WINDOW SHADINGS									
All Fabrics except	•	•	•	•				• ‡	• *
Bon Soir™ 2", 3" & 4"	•	•	•	•					• *
The Matisse Collection™ 2" & 3"	•	•	•	•					
Trés Vue™ 2"	•	•	•	•					• *
TRIO® CONVERTIBLE SHADES									
Semi-Opaque	•	•			•			•	•
Light Dimming	•	•			•			•	•
VERTICAL BLINDS – ALL COLLECTIONS									
Aluminum	•	•	•	•	•			•	
Aluminum – Perforated	•	•	•	•	•			•	
All fabrics except Cadence® Motif™	•	•	•					•	•
Vinyl (including Cadence Impressions™)	•	•	•	•	•				
Wood – Crosswinds™	•	•	•	•	•				
VIGNETTE® MODERN ROMAN SHADES									
All Fabrics	•	•	•	•	•			•	• *

* Dry method only.

† For wet method, specify that no chemicals are to be used (water only).

‡ Do not immerse headrail in solution.

Please consult the individual product section or your Hunter Douglas fabricator.